

## PATIENT MISSED APPOINTMENT POLICY

Knowing that you could choose to have therapy at any clinic in the surrounding area, we are thankful you have chosen Premier to assist you in reaching your therapeutic goals. This policy is a reminder that your rehabilitation is a combined effort between you and the therapy team. Your participation is essential to achieving your goals. Your responsibility is to participate in the home exercise program in addition to showing up for every scheduled visit. Repeatedly missed appointments will result in progression delays and extended time in therapy.

We do provide courtesy reminders, ultimately it is your responsibility to document the dates and times of your visits. A list of your upcoming appointments can be printed out for you upon request.

In signing below, I agree that:

I understand that I am expected to keep all appointments, except for serious emergencies, if I need to reschedule an appointment, a 24-hour notice is required. To prevent an \$85.00 fee, the make-up appointment needs to be in the same week, preferably the very next day

I understand if I arrive fifteen minutes late and we cannot reschedule you to a later appointment there will be an \$85.00 fee, payable before rescheduling.

### **Workers Compensation Patients Only:**

All cancellations, lateness, and no shows are reported to your case manager/adjuster/workman's compensation carrier as well as your referring doctor.

I understand that I put my case and authorization at risk of being canceled by the carrier of your workman's compensation.

### **VA Patients Only:**

All cancellations, lateness and no shows are reported to the Veteran's Office of Community Care as well as your referring doctor. I understand that I put my authorization through the VA at risk of cancellation when I do not keep my appointments.

I have read and understand this policy:

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Patient Signature

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Date